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○ MAY

○ 2015



➤ MSVIA
PARTNERSHIP
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Halifax Physician
Hospital Organization
Edition



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MULTIPLAN 6

Provider *focus*

ADDRESSING THE NEEDS OF OUR PROVIDERS AND BUILDING THE FOUNDATION
FOR MORE AFFORDABLE AND ACCESSIBLE HEALTH CARE OPTIONS

Client Update

Gateway Health is pleased to welcome our newest clients!

INFINITY
GLOBAL



Self Funded Medical Benefits:

 Infinity Global – Effective May 1, 2015

Healthy Solutions by Gateway Health:

 Virginia Utility Protection Services – Implemented March 2015

Network Access:

 Danville Orthopedic Clinic – Effective April 1, 2015 (Jointly with VHN)

 Hartland (Berry Hill and Waylan Nursing Facilities) – Effective December 1, 2014 (Jointly with VHN)



Gateway Health credentials **Nurse Practitioners** and
Physician's Assistants

Please notify Buffy at bmerricks@gatewayhealth.com
if you have NPs or PAs in your practice.



WE NEED YOUR EMAIL

As more and more of our communications occur electronically, we want to be sure we have the most up-to-date email address for you and your practice.

Please inform Buffy Merricks, bmerricks@gatewayhealth.com of any changes or updates to your email address.

Examples of electronic notices sent out by Gateway Health include Opt-in/Opt-out Notices, Provider Newsletters, New Forms, Seminar Invitations, and more!

YOUR GATEWAY HEALTH PROVIDER RELATIONS TEAM:

	Email	Phone	Fax
John Holshouser	jholshouser@gatewayhealth.com	434-799-3838 x 3017	434-799-3837
Buffy Merricks	bmerricks@gatewayhealth.com	434-799-3838 x 3053	434-799-3837
Carol Janke	cjanke@gatewayhealth.com	434-799-3838 x 3010	434-799-3837



UPCOMING MEETINGS

HALIFAX BOARD OF DIRECTORS and Medical Quality Assurance Committee

July 22, 2015 @ 12:00pm Sentara Halifax Regional Hospital
 October 28, 2015 @ 12:00pm Sentara Halifax Regional Hospital

Insurance, Plan, Benefit Changes

Please remember that insurance plans and benefits can change from year to year. Please check insurance cards for new co-pays, deductibles and other insurance information.

If you have questions regarding the plans that you participate in, please do not hesitate to contact Provider Relations: Buffy Merricks at bmerricks@gatewayhealth.com or Carol Janke at cjanke@gatewayhealth.com.

Gateway Health is pleased to announce our partnership with the Medical Society of Virginia Insurance Agency (MSVIA). We've selected to partner with MSVIA based on its reputation for providing outstanding service and a full range of insurance coverage options.



MSVIA understands you

MSVIA was created by physicians for physicians. The agency's board of directors is comprised of physicians, practice managers and insurance professionals who have experience with and knowledge of the real challenges you face.

What that means for you

As a wholly owned subsidiary of the Medical Society of Virginia (MSV), MSVIA's revenues benefit Virginia's physicians by supporting legislative advocacy, practice management guidance and other initiatives.

What you can expect

- **Experience:** MSVIA celebrates more than 15 years of serving the physician community, with a professional staff possessing more than 300 years of combined insurance experience.
- **Quality:** MSVIA offers access to top national providers of health, life, disability, dental, professional liability and other property and casualty coverage.
- **Focus:** MSVIA focuses on advising physicians and their practices with a commitment to finding the highest quality coverage for the best value.

No-obligation quote

Gateway Health encourages you to contact MSVIA for a no-obligation consultation. If you have questions or wish to obtain a quote, please contact MSVIA toll-free at 877 | 226-9357 or use the online quoting tool at www.msvia.org.

MSVIA is happy to assist you.

See the MSVIA
flyer following
for more
information!



Who better to help you?



Each day thousands of physicians treat their patients with confidence in knowing that MSVIA is their insurance partner. Building on the Medical Society of Virginia's legacy of caring about Virginia physicians, our team stands ready to support you with unbiased guidance and exceptional service.

Request a quote at www.msvia.org/RequestQuote.

MEDICAL SOCIETY OF VIRGINIA
INSURANCE AGENCY



Reminder

This letter was distributed in December 2014 from Rob Smart, Vice President of Network Development

Use new HCPCS and CPT-4 codes when billing for patient services in 2015

The Centers for Medicare & Medicaid Services (CMS) and the American Medical Association (AMA) are making changes to both:

- The Healthcare Common Procedure Coding System (HCPCS)
- The Current Procedural Terminology (CPT-4) code sets.

These changes include deleting some existing codes and replacing them with other codes. These changes are effective for dates of service on or after January 1, 2015.

This letter serves as an Amendment to update your agreement

Your current agreement with us includes compensation rates for the following HCPCS and/or CPT-4 codes. This letter serves as an Amendment to your contract with us that the specific codes listed below will be deleted effective January 1, 2015:

Affected HCPCS / CPT-4		
Deleted Code	Definition	HIPAA-Compliant Code
J3130	Drugs	N/A

Under Virginia law, we must provide you with 60 days advance notice of any change to your contract. This gives you the option to act upon the change. As these code changes are just being communicated to us, we have attempted to notify you, in turn, as soon as possible. Since these codes become effective in less than 60 days, we ask you to acknowledge this notice in one of two ways:

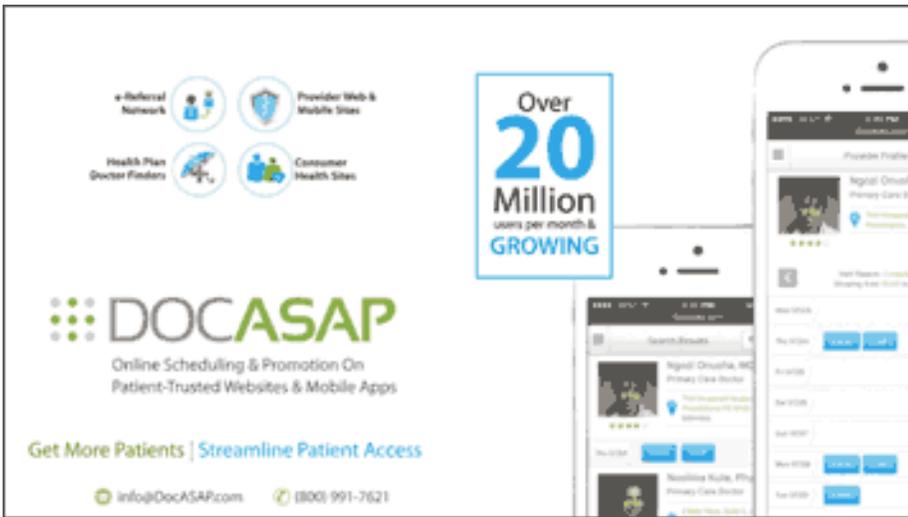
- You may waive your 60 days notice before the effective date of the change and accept the new codes and corresponding rates. The amendment will go into effect on January 1, 2015. If you choose this waiver, please acknowledge your agreement by signing below under "Entity Name." Return your completed form to the address included at the top of this letter.
- If you choose to not waive the 60 days notice, this Amendment will be effective on March 01, 2015. We will pay the new HIPAA-compliant codes listed above at the default rate in your current Agreement or the claims processing default rate, which could be 50 percent of billed charges. Regardless of your choice, please use the new codes when billing us for services with dates of service on or after January 1, 2015.

Aetna Provider Newsletters Available Electronically

To learn more and register for Aetna newsletters and policy updates, visit:
http://www.aetna.com/healthcare-professionals/news/regional_hcp_newsletters.html

DocASAP Now Booking 30,000 Appointments per Month

MultiPlan has invested in DocASAP, a company offering an online scheduling application that allows providers to publish their patient schedules through a variety of online venues, including payor sites, provider sites, and health content platforms.



The graphic features the DocASAP logo and tagline: "Online Scheduling & Promotion On Patient-Trusted Websites & Mobile Apps". It includes contact information: "Get More Patients | Streamline Patient Access", "info@DocASAP.com", and "(800) 991-7621". A central callout box states "Over 20 Million users per month & GROWING". Surrounding this are icons for "e-Referral Network", "Provider Web & Mobile Sites", "Health Plan Doctor Finders", and "Consumer Health Sites". On the right, there are three mobile app screens showing search results for providers like "Ngugi, Omwika, MD" and "Nwolina, Kelle, MD".

DocASAP currently books appointments for providers across 27 states.

We're excited about the value that DocASAP delivers to providers, helping them:

- **Attract New Patients** by promoting their practices online and gaining access to the growing number of patients who search for doctors online.
- **Improve Patient Satisfaction** through ease of access with 24/7 online scheduling and timely appointments for patients seeking immediate care.
- **Reduce Scheduling Overhead** by reducing call volume to your practice and freeing up time for your office staff.

To register, visit the DocASAP website at <http://www.docasap.com>.

For more information, please contact DocASAP: info@DocASAP.com or 800-991-7621.

